



THE FINE PRINT: TERMS & CONDITIONS

EXCLUSIVE TRAVELS is pleased that you have selected one of our travel programs. In the interest of ensuring a great travel experience, we recommend that you carefully read the following Terms & Conditions. Your signature on the participation form will acknowledge that you have read and agreed to the terms & conditions stated below.

RESERVATIONS and PAYMENTS: Reservations may be made by phone or e-mail. We can confirm your space only when the complete reservation form along with deposit is received by our office.

You may communicate with our office via info@exclusivetravels.com. We will hold your reservation for ten days until the reservation form arrives as long as we have a credit card guarantee. To reserve your place on one of our travel programs, complete the reservation form and return it to us along with your deposit of \$750.00 Cdn. per person. Upon receipt of initial deposit, a confirmation letter, informational packet and final invoice will be sent to you. Please note that this amount may vary for certain travel programs. Please check individual program for full details.

Form of Payment: Final payment by personal cheque is due 60 days prior to departure (credit cards are accepted with a 3% processing charge). Authorization for use of a participant's credit card for any form of payment indicates your compliance with the terms and conditions set forth by EXCLUSIVE TRAVELS. A verbal authorization of a participant's credit card confirms that a reservation has been requested and once confirmed, EXCLUSIVE TRAVELS reserves the right to cancel any reservations if deposits or final payments are late. Approximately 3 weeks prior to departure, any final documents will be sent out.

EXCLUSIONS: The following items are the responsibility of the travel participant: Travel costs incurred such as airfares and airport taxes; airport transfers (unless specified); travel insurance; costs of obtaining passports or visas; baggage fees. Any expenses not specified on the itinerary such as personal items, laundry, telephone calls, fax charges, non-specified meals and beverages. Guide and driver gratuities are at your discretion.

PRICES: All our travel programs are priced in Canadian dollars. Prices quoted are based on double occupancy with single supplement available upon request. EXCLUSIVE TRAVELS guarantees that the quoted price will not change once we have received your deposit. However, due to currency fluctuations, rising costs and changing travel conditions overseas, EXCLUSIVE TRAVELS reserves the right to modify the price and itinerary.

INDIVIDUAL CANCELLATION: The tour participant must notify EXCLUSIVE TRAVELS in writing of his/her intention to cancel their reservation. For hosted travel programs, cancellation charges may vary. Check individual program information for full details. The following standard cancellation charges will be applied based on date that cancellation notification has been received:

Prior to 90 days of departure – \$350 Cdn.

61 – 89 days -- 25% of trip price

31 – 60 days – 50% of trip price

0 – 30 days -- 100% of trip price

Trip cancellation insurance is strongly recommended. Travel arrangements made through EXCLUSIVE TRAVELS are sold as a package and therefore we regret that there will be no refunds on unused hotel rooms, meals, sightseeing, ground transportation or other services. There is also a change fee of \$50.00 Cdn for changes to confirmed reservations if more than 61 days prior to departure. A late booking fee of \$50.00 will be charged to bookings made within 30 days of departure date.

CANCELLATION BY EXCLUSIVE TRAVELS: EXCLUSIVE TRAVELS reserves the right to cancel any trip at any time for any reason if there are too few participants, or if the quality of the trip or the safety of travellers is judged to be compromised. In such a case, refund of payments received by EXCLUSIVE TRAVELS shall constitute full settlement. EXCLUSIVE TRAVELS cannot assume responsibility for any loss incurred on travel arrangements or non-refundable air tickets due to such a cancellation.

HOSTED TRAVEL PROGRAMS: If, for any unforeseen reason, such as illness, acts of God, etc. the host for our travel program is unable to participate in the advertised travel program, EXCLUSIVE TRAVELS will refund each participant a portion of the cost of the tour which represents the additional charge for the celebrity's participation.

TRAVEL INSURANCE: Health, accident, luggage and trip interruption/cancellation insurance are not included but are strongly recommended (must be purchased at the time of the reservation). Should the participant choose not to purchase insurance coverage, all costs related to any medical/hospital/dental care or treatment shall be the participant's sole responsibility. It is also advisable to check your current health insurance policy for its application overseas.

CUSTOMS & IMMIGRATION:

It is the participant's responsibility to obtain, at their own expense, all documentation and vaccinations (if any) required by all relevant government authorities. Should any country refuse entry of an EXCLUSIVE TRAVELS tour participant, for any reason, EXCLUSIVE TRAVELS is not responsible, and no refund is applicable.

ELIGIBILITY:

EXCLUSIVE TRAVELS requires that all travellers be at least 21 years of age. By sending a deposit toward your tour purchase and returning your reservation form, you certify that you do not have any physical condition or disability that would create a hazard for you or other travelers.

STANDARDS:

EXCLUSIVE TRAVELS prides itself on taking its participants to "out of the way" places that are "off the beaten track". These places may have standards that are different or perhaps less sophisticated than those in a participant's home country.

FLIGHT & PASSPORT INFORMATION: It is the responsibility of the individual participant to ensure that they arrange their arrivals and departures (aircraft, rail, coach or auto) to allow ample time to join the group by the first activity noted in the individual itinerary. In some cases, we request your flight information in order to provide you with any included airport pick-up or drop-off transfers and/or to ensure that you will have adequate time to get to the airport for your flights. For some trips, we request passport information because it is required by our local service providers (e.g. a hotel or a ship) or to facilitate your transportation while on your trip.

TRAVEL DOCUMENTS: It is the responsibility of the individual traveller (or their travel agent) to ensure they have the necessary travel documents for travel to the destination. EXCLUSIVE TRAVELS is not responsible for additional costs, penalties, cancellation charges or damages incurred by the traveller(s) due to lack of proper documentation.

ITINERARIES: Accommodations and itineraries are subject to change due to unforeseen circumstances. Hotels are classified by the supplier using government ratings and industry standards wherever available. EXCLUSIVE TRAVELS reserves the right to make substitutions with hotel of similar or higher rating. In such cases amenities may not be the same. For the safety and enjoyment of the tour participants, EXCLUSIVE TRAVELS reserves the right to amend the order of the program as necessary.

LUGGAGE: Luggage travels at the risk of the passenger and EXCLUSIVE TRAVELS is not responsible for any delay of, loss or damage to it or its contents. Two bags per individual are included in the portage services of the tour.

ATTIRE: Participants are suggested to bring clothing that is "smart casual", including comfortable walking shoes. Some events may require more formal attire. Please refer to your detailed itinerary for more specific information.

LIMITATION OF LIABILITY AND RELEASE: To be eligible to participate in a tour provided by EXCLUSIVE TRAVELS the participant must assume full responsibility for any loss, injury, death or damage to them, their family or their dependents arising in connection with their participation. Travellers must have insurance appropriate to their needs and the needs of their family or dependants in respect of such loss, injury, death or damage.

EXCLUSIVE TRAVELS endeavors to choose appropriate and responsible independent suppliers to provide services for the full enjoyment of the tour participants. We do not, however, have control over them, and therefore cannot be responsible for their acts or omissions. The services provided are subject to the conditions imposed by these suppliers and their ability may be limited.

EXCLUSIVE TRAVELS reserves the right to decline any traveller whose health situation or actions in Exclusive Travels' judgement hamper the operation of a trip or the safety or enjoyment of fellow travelers.

Travellers allow EXCLUSIVE TRAVELS or their designate to use any photographic or film records of the trips for promotional purposes with no remuneration to the traveller. The travel participant agrees to assign all rights, title and interest they may have in or to any media in which the likeness may be used by EXCLUSIVE TRAVELS.

EXCLUSIVE TRAVELS declines responsibility for any loss, damage, illness, injury, inconvenience, loss of enjoyment, anxiety or fear from: the act, omission or negligence of any travel service supplier whose product the participants purchase; theft, strike, lockout, mechanical failure, governmental restrictions, weather conditions, or any other cause beyond our control; the participant's failure to adhere to the group itinerary; and including personal injury or death. The tour participant further acknowledges and agrees that EXCLUSIVE TRAVELS, its directors, employees, agents, successors, independent contractors, shall not be liable or responsible for any claims, costs, damages, expenses, injuries or losses resulting from any Act of God, any act of war or terrorism, or any other unforeseen incident or circumstances. Any claim or dispute relating to this agreement or its interpretation, the tour, or the participant's relationship between EXCLUSIVE TRAVELS will be resolved exclusively in the courts of the Province of Ontario and will be governed exclusively by Ontario law.

Your signature on the participation form will acknowledge that you have read and agree to the terms & conditions stated above.



... *designers of luxury travel experiences!*
TICO Reg. No. 50014650